

PICARD OVENS INC. **SERVICE CALL FORM CUSTOMER / END USER INFORMATION** COMPANY'S NAME: Contact name: Email address: Phone #: City: State: Oven model: Serial #: Other information: SERVICE CO PARTNER COMPANY'S NAME: Email address : Technician name : Phone #: City: State: WORK DESCRIPTION Round trip miles travelled : Arrival time on site : Time of departure : Was the oven running or hot at the time of arrival? YES NO Description of problem: Are replacement parts necessary? If YES, please list parts: Do parts need to be ordered? YES NO Should the service call be under warranty? YES NO Does the service company need to return to fix the NO YES problem? PICARD'S work order #: Date scheduled to return if necessary : WARRANTY INFORMATION 1. This form does not guarantee that the service call will be covered under warranty. 2. This form is for helping Picard and its service company partner to better service Picard Oven users. 3. Please refer to PICARD'S Sales Conditions and Limited Warranty for more information. **SIGNATURES CUSTOMER / END USER:** SERVICE CO: Date: Date: